

COMCAST PHONE OF MINNESOTA, INC.

EXCHANGE SERVICES
PRICE LIST

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Release 6

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3. EXCHANGE SERVICES

3.1 SERVICE CONNECTION CHARGES

3.1.1 SERVICE CONNECTION AND LINE ACTIVATION CHARGES

A. Terms and Conditions

1. Exchange services are offered subject to the availability of Company facilities. Where facilities are not available, service may be offered subject to the rates, terms and conditions applicable to Special Construction as specified in Section 2.
2. The provisions of exchange service at the rates and charges and terms and conditions shown is subject to the provisions of other sections of this Price List.
3. The rates and charges as quoted herein for exchange services entitle the customer to local calls, without toll.
4. Wire center serving areas may be revised and portions of an area transferred to other wire centers as facility requirements change.
5. A residence service may not be part of a hunting sequence that contains business lines.

B. Installment Billing for Residential Nonrecurring Charges

Upon approval of the Company, a residential customer may elect to pay service connection and other nonrecurring charges associated with a service order in monthly installments. When installment billing is requested, all nonrecurring charges associated with a given service order will be included in the calculation of the monthly installment.

C. End User Points of Connection

Services terminate at a Point of Connection (POC) established by the Company. The POC will ordinarily be located in the same building as the customer's or user's premises; however, a customer may elect to be served by a POC in a different building, in which case the customer is responsible for providing or obtaining, at its own expense, the necessary wire or cable to connect its premises to the POC. In a multi-tenant building, the POC will ordinarily be established in a common area of the building such as an equipment room or wire closet. Customers may connect their transmission facilities, cabling, wiring or terminal equipment to the Company's network at the POC.

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3. EXCHANGE SERVICES

3.1 SERVICE CONNECTION CHARGES (Cont'd)

3.1.1 SERVICE CONNECTION AND LINE ACTIVATION CHARGES

D. Description of Charges

A Service Connection Charge or Line Activation Charge applies when a customer requests establishment of new service. The requirement to install certain facilities or equipment, or the presence of such facilities or equipment, will determine whether the Service Connection Charge or the Line Activation Charge will apply.

1. The Service Connection Charge applies per occurrence for the initial or subsequent installation of broadband facilities and equipment, and to any change of location of such facilities and equipment.
2. The Primary Line Activation Charge applies per occurrence where existing broadband facilities and equipment (with sufficient capacity to meet the activation requirement) are available. Where existing facilities are not available, a Service Connection Charge applies in lieu of the Primary Line Activation Charge.
3. The Additional Line Activation Charge applies per occurrence for additional lines where existing broadband facilities and equipment (with sufficient capacity to meet the activation requirement) are available. Where existing facilities are not available, a Service Connection Charge applies. The Line Activation Charge will be waived if the Service Connection Charge or Primary Line Activation Charge applies.
4. The Service Dispatch Charge applies for any subsequent request to add or modify facilities after initial installation.

E. Charges

NONRECURRING
CHARGE

- Service Connection and Line Activation

	Residence	Business
- Service Connection	\$30.00	\$60.00
- Primary Line Activation	30.00	\$60.00
- Additional Line Activation	30.00	n/a
- Service Dispatch (subsequent to initial installation)	45.00	\$60.00

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3. EXCHANGE SERVICES

3.2 MISCELLANEOUS SERVICE CHARGES

3.2.1 SERVICE CHANGE CHARGES

Service Change Charges apply per line when a customer requests a change in existing service.

- A. Telephone Number Change - A charge applies to each customer-requested change in telephone number.
- B. Feature Change Charge – Applies to an existing service line when the customer requests to add or change a standard feature. This charge is assessed per access line for each occurrence.
- C. Customer Change to Telephone Assistance Plans (TAP) - No charge applies when an existing customer requests a change in their local service to TAP.
- D. Directory Listing Change Charge - A charge applies to each customer-requested change in directory listing.
- E. Charges

**NONRECURRING
CHARGE**

	Residence	Business	(N)
- Telephone Number Change	\$20.00	\$20.00	(N)
- Custom Calling Feature Change	5.00	5.00	
- Change to TAP	-	n/a	
- Directory Listing Change	5.00	5.00	(N)

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3. EXCHANGE SERVICES

3.2 MISCELLANEOUS SERVICE CHARGES (Cont'd)

3.2.2 CHANGE OF RESPONSIBILITY

A. Terms and Conditions

When acceptable to the Company, an applicant may supersede exchange service of a customer where an arrangement is made by the customer and the applicant to pay all outstanding charges against the service.

B. Charge

	NONRECURRING CHARGE	
• Change of Responsibility		
- Residence	\$10.00	
- Business	\$20.00	(N)

3.2.3 RESERVED

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3. EXCHANGE SERVICES

3.2 MISCELLANEOUS NONRECURRING CHARGES (Cont'd)

3.2.4 RESTORAL OF SERVICE

A. Terms and Conditions

1. A nonrecurring charge will be applied to reestablish service if service is interrupted due to nonpayment of exchange service, or other charges, but an order providing for complete disconnection has not been completed.
2. Once a disconnection order has been completed, service will be reestablished only upon the basis of a new application of service in addition to any charges for services due up to the date of suspension.
3. The following charge will be applied unless a charge for restoral of service is included in a specific service's section of this Price List. Additionally, all charges up to the date of the suspension are due prior to restoral of service.

B. Charge

	NONRECURRING CHARGE	
• Restoral of Service, each line		
- Residence	\$30.00	
- Business	\$30.00	(N)

3.2.5 NON-ROUTINE INSTALLATION AND/OR MAINTENANCE

At the customer's request, installation and/or maintenance may be performed outside the Company's regular business hours, or (in the Company's sole discretion and subject to any conditions it may impose) in hazardous locations. In such cases, charges based on the cost of labor, material, and other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

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3. EXCHANGE SERVICES

3.2. MISCELLANEOUS NONRECURRING CHARGES (Cont'd)

3.2.6 RESERVED

3.2.7 PRIMARY INTEREXCHANGE CARRIER CHANGE CHARGE

A. Description

Presubscription is an arrangement whereby an end user may select and designate to the Company Inter/IntraLATA Interexchange Carriers (ICs) to access, without an access code, for long distance calls. These ICs are referred to as the end user's Primary Interexchange Carriers (PICs).

B. Regulations

1. Pursuant to the Equal Access Plan filed with the Commission, each residential customer may select one PIC for IntraLATA long distance service and the same or another PIC for InterLATA service. A Change Charge does not apply for the initial Carrier selection(s).
2. Subsequent to the installation of Local Exchange Service, and after the end user's initial PIC selection(s), the following nonrecurring charge applies for any Carrier-selection modification. This charge is billed to the Local Exchange Service customer as follows:
 - Customers who change their IntraLATA or their InterLATA PIC (but not both) will be assessed a single charge.
 - Customers who simultaneously change IntraLATA and InterLATA PICs to a single Carrier will be assessed a single charge.
 - Customers who simultaneously change IntraLATA and InterLATA PICs to separate Carriers will be assessed a charge per Carrier.

C. Charge

**NONRECURRING
CHARGE**

- Change in IC, Per Customer Request
 - Residence
 - Business

\$5.00
\$5.00

(N)

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3. EXCHANGE SERVICES

3.3 BASIC EXCHANGE SERVICE

3.3.1 GENERAL

A. Description

1. Basic Exchange Service provides a connection to the Company's switching network which enables the customer to:
 - Place and receive calls from other access lines on the public switched telephone network;
 - Access the Company's local calling service;
 - Access the operator service and business office for service related assistance; access toll-free telecommunications services such as 800/888 NPA; and access 911 service for emergency calling; and
 - Access the service of providers of Interexchange service. A customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive 800/888 service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (e.g. 10XXX).
 - Originate calls to the Telecommunications Relay Service (TRS) which enables hearing or speech-impaired persons using Telephone Devices for the Deaf (TDDs) or similar devices to communicate with the hearing population not using TDDs and vice versa. A customer will be able to access the state provider to complete such calls.

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3. EXCHANGE SERVICES

3.3 BASIC EXCHANGE SERVICE (Cont'd)

3.3.2 RESIDENCE BASIC EXCHANGE SERVICES

A. General

Residence Basic Exchange Services previously found in this Section 3.3.2 are grandfathered to existing service configurations for existing customers at existing locations. See Section 3.3.3 following for service description and rating information applicable to grandfathered services.

B. Reserved

C. Reserved

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3. EXCHANGE SERVICES

3.3 BASIC EXCHANGE SERVICE

3.3.2 RESIDENCE BASIC EXCHANGE SERVICES (CONT'D)

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3. EXCHANGE SERVICES

3.3 BASIC EXCHANGE SERVICE

3.3.2 RESIDENCE BASIC EXCHANGE SERVICES (Cont'd)

D. Reserved

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3. EXCHANGE SERVICES

3.3 BASIC EXCHANGE SERVICE

3.3.2 RESIDENCE BASIC EXCHANGE SERVICES (CONT'D)

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3. EXCHANGE SERVICES

3.3 BASIC EXCHANGE SERVICE

3.3.2 RESIDENCE BASIC EXCHANGE SERVICES (Cont'd)

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E. Reserved

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3. EXCHANGE SERVICES

3.3 BASIC EXCHANGE SERVICE

3.3.2 RESIDENCE BASIC EXCHANGE SERVICES (Cont'd)

G. Reserved

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3. EXCHANGE SERVICES

3.3 BASIC EXCHANGE SERVICE

3.3.2 RESIDENCE BASIC EXCHANGE SERVICES (Cont'd)

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3. EXCHANGE SERVICES

3.3 BASIC EXCHANGE SERVICE

3.3.2 RESIDENCE BASIC EXCHANGE SERVICES (Cont'd)

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3. EXCHANGE SERVICES

3.3 BASIC EXCHANGE SERVICE

3.3.2 RESIDENCE BASIC EXCHANGE SERVICES (Cont'd)

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3. EXCHANGE SERVICES

3.3 BASIC EXCHANGE SERVICE

3.3.2 RESIDENCE BASIC EXCHANGE SERVICES (Cont'd)

H. Reserved

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3. EXCHANGE SERVICES

3.3 BASIC EXCHANGE SERVICE

3.3.2 RESIDENCE BASIC EXCHANGE SERVICES (Cont'd)

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3. EXCHANGE SERVICES

3.3 BASIC EXCHANGE SERVICE

3.3.2 RESIDENCE BASIC EXCHANGE SERVICES (CONT'D)

I. Reserved

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3. EXCHANGE SERVICES

3.3 BASIC EXCHANGE SERVICE

3.3.2 RESIDENCE BASIC EXCHANGE SERVICES (Cont'd)

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3. EXCHANGE SERVICES

3.3 BASIC EXCHANGE SERVICE

3.3.2 RESIDENCE BASIC EXCHANGE SERVICES (Cont'd)

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3. EXCHANGE SERVICES

3.3 BASIC EXCHANGE SERVICE

3.3.2 RESIDENCE BASIC EXCHANGE SERVICES (Cont'd)

J. Reserved

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3. EXCHANGE SERVICES

3.3 BASIC EXCHANGE SERVICE

3.3.2 RESIDENCE BASIC EXCHANGE SERVICES (Cont'd)

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3. EXCHANGE SERVICES

3.3 BASIC EXCHANGE SERVICE (Cont'd)

3.3.3 GRANDFATHERED RESIDENCE BASIC EXCHANGE SERVICE

(D)

A. Description

1. Basic Exchange Service provides a connection to the Company's switching network which enables the customer to:

- Place and receive calls from other access lines on the public switched telephone network;
- Access the Company's local calling service;
- Access the operator service and business office for service related assistance; access toll-free telecommunications services such as 800/888 NPA; and access 911 service for emergency calling; and
- Access the service of providers of Interexchange service. A customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive 800/888 service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (e.g. 10XXX).
- Originate calls to the Telecommunications Relay Service (TRS) which enables hearing or speech-impaired persons using Telephone Devices for the Deaf (TDDs) or similar devices to communicate with the hearing population not using TDDs and vice versa. A customer will be able to access the state provider to complete such calls.

2. Exchange Access Line Characteristics

Each exchange access line corresponds to a single, flat rated analog, voice-grade channel that can be used to place or receive one call at a time. Characteristics of each line include:

- Terminal Interface..... 2-wire
- Signaling Type..... Loop Start
- Pulse Type..... Dual Tone Multi-Frequency (DTMF)
- Touch-Tone

COMCAST PHONE OF MINNESOTA, INC.

3. EXCHANGE SERVICES

3.3 BASIC EXCHANGE SERVICE

3.3.3 GRANDFATHERED RESIDENCE BASIC EXCHANGE SERVICE (Cont'd)

B. Terms and Conditions

- 1. Calls to points within the local calling area are included in the monthly flat rate for service (subject to applicable usage allowances).
- 2. Residence service is offered to customers at residence locations.

C. Local Only Offer

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The Local Only Offer is provided as a stand-alone local offer not associated with a long distance service. Long distance service as set forth in 4.2.2.E.2, following, is available for use in conjunction with Local Only service. The Local Only Offer is subject to monthly recurring charges on a per access line basis.

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The Local Only Offer provides customers with a local access line, touch-tone service, and unlimited calling within the customer's local calling area.

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D. Reserved

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3. EXCHANGE SERVICES

3.3 BASIC EXCHANGE SERVICE

3.3.3 GRANDFATHERED RESIDENCE BASIC EXCHANGE SERVICE (CONT'D)

E. Grandfathered Basic Service

1. Grandfathered Basic Telephone Line includes:

- One exchange access line
- One telephone number
- One directory listing

F. Grandfathered Basic Exchange Service Packages

1. One-Line Package (RightPak Value) includes:

- One exchange access line
- One telephone number
- One directory listing
- The following Custom Calling features:
 - Call Waiting
 - Caller ID with Call Waiting
- The following CLASS features:
 - Caller ID
 - Caller ID Blocking "Per Call"

2. One-Line Package (RightPak) includes:

- One exchange access line
- One telephone number
- One directory listing
- The following Custom Calling features:
 - Call Forwarding Variable
 - Call Return
 - Call Waiting
 - Caller ID with Call Waiting
 - Custom Code Restriction
 - Custom Ring
 - Speed Dial 8 or 30
 - Three-Way Calling, and
- The following CLASS features:
 - Anonymous Call Rejection
 - Call Forwarding Selective
 - Call Screening
 - Caller ID
 - Caller ID Blocking Per Call
 - Distinctive Ring
 - Repeat Dialing

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3. EXCHANGE SERVICES

3.3 BASIC EXCHANGE SERVICE

3.3.3 GRANDFATHERED RESIDENCE BASIC EXCHANGE SERVICE

F. Grandfathered Basic Exchange Service Packages (Cont'd)

3. Two Line Package (RightPak Plus) includes:

- One exchange access line with Custom Calling and CLASS features as specified in 2., preceding
- One exchange access line without features
- Two telephone numbers
- One directory listing per line

4. Two-Line, Fully-Featured Package (RightPak II) includes:

- Two exchange access lines with Custom Calling and CLASS features as specified in 2., preceding
- Two telephone numbers
- One directory listing per line

G. Grandfathered Additional Basic Exchange Lines

1. Additional Fully-Featured Line includes:

- Available in conjunction with Two-Line Packages only.
- One exchange access line with Custom Calling and CLASS features as specified in 2., preceding
- One telephone number
- One directory listing

2. Additional Basic Line includes:

- Available in conjunction with One- or Two-Line Packages.
- One exchange access line with Custom Calling and CLASS features as specified in 2., preceding
- One telephone number
- One directory listing

3. Additional Lines

- The customer may add additional access lines, up to a total of four lines per account. A monthly charge for each additional line will be assessed per line.

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3. EXCHANGE SERVICES

3.3 BASIC EXCHANGE SERVICE

3.3.3 GRANDFATHERED RESIDENCE BASIC EXCHANGE SERVICE

H. Grandfathered Integrated Offerings

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The Integrated Offering is provided in conjunction with an associated long distance service provided by the Company. Customers who order the Integrated Offering must be presubscribed to the Company for both Intrastate and Interstate long distance.

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The Integrated Offering is subject to monthly recurring charges and/or per minute usage, on a per access line basis. Each of the following offers provides customers with the option of one to four access lines. The customer may add one additional line per offer, up to a total of four lines per single-family account. For each local access line a customer may subscribe to one of the following options.

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1. Block of Time Offers

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The following Block of Time plans provide the customer with unlimited calls within their Local Calling Area and a specified amount of long distance calling for a flat monthly fee. The following types of calls do not apply towards minutes included in any of the block-of-time plans listed below: Operator Assisted calls, Calling Card calls, Information Service Provider calls (i.e., 976, 900), international calls, or calls to toll free dialing numbers. Block of Time usage is measured per month, based on all applicable usage on all lines associated with the account. Unused portions of the monthly allowance will not be credited to a subscriber's account, carried over to another month, or transferred to another account.

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a. 180 Minute Block of Time Offer

The 180 Minute Block of Time offer provides the customer with a local access line, touch-tone service, unlimited calls within the customer's local calling area, and 180 minutes of domestic long distance calling per monthly billing period. Additional Intrastate long distance calling will be rated on a per minute basis as specified in Section 4.2.1, following. Optional Custom Calling features are available for an additional monthly charge, as specified in this Price List.

b. 300 Minute Block of Time Offer

The 300 Minute Block of Time offer provides the customer with a local access line, touch-tone service, unlimited calls within the customer's local calling area, and 300 minutes of domestic long distance calling per monthly billing period. Additional Intrastate long distance calling will be rated on a per minute basis as specified in Section 4.2.1, following. Optional Custom Calling Features are available for an additional monthly charge, as specified in this Price List.

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3. EXCHANGE SERVICES

3.3 BASIC EXCHANGE SERVICE

3.3.3 GRANDFATHERED RESIDENCE BASIC EXCHANGE SERVICE

H. Grandfathered Integrated Offerings (Cont'd)

c. 600 Minute Block of Time Offer

The 600 Minute Block of Time offer provides the customer with a local access line, touch-tone service, unlimited calls within the customer's local calling area, and 600 minutes of domestic long distance calling per monthly billing period. Additional Intrastate long distance calling will be rated on a per minute basis as specified in Section 4.2.1, following. Optional Custom Calling Features are available for an additional monthly charge, as specified in of this Price List.

d. 1000 Minute Block of Time Offer

The 1000 Minute Block of Time offer provides the customer with a local access line, touch-tone service, unlimited calls within the customer's local calling area, and 1000 minutes of domestic long distance calling per monthly billing period. Additional intrastate long distance calling will be rated on a per minute basis as specified in Section 4.2.1, following. Optional Custom Calling Features are available for an additional monthly charge, as specified in this Price List.

2. "By the Minute" Offer

The "By the Minute" offer provides the customer with a local access line, touch-tone service, unlimited calls within the customer's local calling area, and intrastate long distance calling rated on a per minute basis as specified in Section 4.2.1, following. Optional Custom Calling Features are available for an additional monthly charge, as specified in this Price List.

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3. EXCHANGE SERVICES

3.3 BASIC EXCHANGE SERVICE

3.3.3 GRANDFATHERED RESIDENCE BASIC EXCHANGE SERVICE (Cont'd)

I. Grandfathered Service Packages

1. Comcast Connections™ Plus

(M)
|
(T)(M)

Provides a local access line in combination with the Value Pack optional feature package and the By The Minute usage component (as described in 3.3.3.H.2 preceding).

2. Comcast Connections™ 180

(T)

Provides a local access line in combination with the Value Pack optional feature package and the 180 minute Block of Time usage component (as described in H.1.a, preceding).

3. Comcast Connections™ 300

(T)

Provides a local access line in combination with the Value Pack optional feature package and the 300 minute Block of Time usage component (as described in H.1.b, preceding).

4. Comcast Complete™ Plus

(T)(M)
|
(T)(M)

Provides a local access line in combination with the Premium Pack optional feature package and the By The Minute usage component (as described in 3.3.3.H.2 preceding).

5. Comcast Complete™ 180

(T)

Provides a local access line in combination with the Premium Pack optional feature package and the 180 minute Block of Time usage component (as described in H.1.a, preceding).

6. Comcast Complete™ 300

(T)

Provides a local access line in combination with the Premium Pack optional feature package and the 300 minute Block of Time usage component (as described in H.1.b, preceding).

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3.3.3 GRANDFATHERED RESIDENCE BASIC EXCHANGE SERVICE

I. Grandfathered Service Packages (Cont'd)

(M)

(M)

7. Comcast Complete™ Value

(M1,T)

a. The Comcast Complete Value plan provides the residential customer with one access line, unlimited local calling, the Premium Package of Custom Calling Features and domestic long distance calling for \$.05 per minute at no additional monthly recurring charge. Additional access lines and custom calling features may be ordered by the customer on an a la carte basis at an additional charge.

(M1)

(D)

b. To subscribe to the Comcast Complete Value plan, the customer must select Comcast as their local exchange carrier, primary intraLATA carrier, and primary interLATA carrier, and retain these selections for the duration of service under this plan. Customers who subsequently select an alternate intraLATA, interLATA, or interstate provider become Local Only customers and are subject to long distance usage rates as described in Section 4.2.1, following.

(C)

c. The Comcast Complete Value plan is offered subject to the availability of existing facilities and systems.

(M1)

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3.3.3 GRANDFATHERED RESIDENCE BASIC EXCHANGE SERVICE

I. Grandfathered Service Packages (Cont'd)

8. Comcast Connections Any Distance™ Plan

- a. The Comcast Connections Any Distance plan provides the residential customer with one access line, unlimited local calling, the Value Pack Optional Feature Package described in 3.3.3.K.3, following, and unlimited direct-dialed domestic long distance calling. Additional access lines and custom calling features may be ordered by the customer on an ala carte basis at an additional charge.
- b. To enroll in the Comcast Connections Any Distance plan, the customer must subscribe to Comcast as their primary interLATA carrier, primary intraLATA carrier, and local exchange carrier.
- c. Service is limited to residential voice applications and the use of service is limited to the customer, members of the customer's household, and occasional guests. The use of the service for commercial applications, resale, internet access or telemarketing is prohibited. In addition, the use of auto dialers, polling devices, remote access to call forwarding, three-way calling (other than incidental usage) and other devices and/or dialing arrangements with the intent to avoid payment of otherwise applicable long distance charges is prohibited.
- d. Unused minutes are not transferable and may not be accumulated from one month to another. Such unused minutes in any month revert to the Company, and in no event shall Comcast be obligated to provide any credit or monetary sum to the customer.
- e. Due to the bulk nature of the Any Distance Plan usage, call detail is not automatically provided on the monthly billing statement. Upon customer request, such detail will be provided under separate cover.

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3.3 BASIC EXCHANGE SERVICE

3.3.3 GRANDFATHERED RESIDENCE BASIC EXCHANGE SERVICE (Cont'd)

- J. Grandfathered Optional Long Distance Calling Plans (M)
 - 1. \$.12 Per Minute Plan provides the customer with a \$.12 per minute rate for long distance calling as set forth in Section 4.2.2.
 - 2. The 5 Cent Off-Peak Calling Plan provides peak and off-peak period calling per-minute rates set forth in Section 4.2.2.
- K. Grandfathered Optional Feature Packages
 - 1. Two Feature Pack includes Call Waiting, Caller ID and Caller ID with Call Waiting.
 - 2. Multi Feature Pack includes Anonymous Call Rejection, Call Forwarding Remote Access, Call Forwarding - Selective, Call Forwarding - Variable, Call Return, Call Screening, Call Waiting, Caller ID, Caller ID with Call Waiting, Distinctive Ring, Repeat Dial, Speed Dial 30 and Three-Way Calling (M)
 - 3. Value Pack includes Call Waiting, Caller ID, Call Waiting with Caller ID, LD Alert, and Call Return. (T, M1) (M1)
 - 4. Premium Pack includes Anonymous Call Rejection, Call Forwarding Selective, Call Forwarding Variable, Call Return, Call Screening, Call Waiting, Call Waiting with Caller ID, Caller ID, Distinctive Ring, Repeat Dial, Speed Dial 30 and Three-Way Calling. (T, M1) (M1) (M1)

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3.3.3 GRANDFATHERED RESIDENCE BASIC EXCHANGE SERVICE (Cont'd)

L. Rates and Charges

	NONRECURRING CHARGE	MONTHLY RATE	
1. Basic Service			
• Local Only, each	[1,6]	\$18.99	(C)
• Basic Telephone Line, each	[2,6]	16.90	(C)
2. Packages [2,6]			(C)
• One-Line Package (RightPak Value), each	-	22.00	
• One-Line Package (RightPak), each	-	25.95	
• Two-Line Package (RightPak Plus), each	-	33.95	
• Two-Line, Fully-Featured Package (RightPak II), each	-	44.95	
3. Additional Exchange Access Lines			
• Additional Fully-Featured Line, each	[2,6]	21.00	(C)
• Additional Basic Line, each	[2,6]	14.00	(C)
• Additional Line, each	[3,6]	15.00	(C)
4. Integrated Offering Components			
• Primary Access Line	[4,6]	16.90	(C)
• 180 Minute Block of Time, each	[4,6]	11.95	
• 300 Minute Block of Time, each	[4,6]	17.95	
• 600 Minute Block of Time, each	[5,6]	34.95	
• 1000 Minute Block of Time, each	[5,6]	52.95	
• By-The- Minute, each	[4,6]	2.95	(C)

[1] Grandfathered to existing customers on August 7, 2007

[2] Grandfathered to existing customers on July 16, 2001.

[3] Grandfathered to existing customers on May 17, 2007.

[4] Grandfathered to existing customers on June 1, 2006.

[5] Grandfathered to existing customers on May 15, 2003.

[6] Service is discontinued effective January 10, 2008. See 2.2.D preceding for additional schedule information.

(N)
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3.3.3 GRANDFATHERED RESIDENCE BASIC EXCHANGE SERVICE

L. Rates and Charges (Cont'd)

	NONRECURRING CHARGE	MONTHLY RATE	
5. Service Packages			
• Comcast Connections Plus, each	[1,6]	\$24.99	(C)
• Comcast Connections 180, each	[2,6]	33.99	
• Comcast Connections 300, each	[2,6]	40.99	
• Comcast Complete Plus, each	[1,6]	32.99	
• Comcast Complete 180, each	[2,6]	41.99	
• Comcast Complete 300, each	[2,6]	47.99	
• Comcast Complete Value, each	[1,6]	26.99	
• Comcast Connections Any Distance, each	[2,6]	44.99	(C)
6. Optional Long Distance Calling Plans [3,6] (C)			
• \$.12 Per Minute Offer [4]	-	N/A	
• 5 Cent Off-Peak Pricing Plan [4]	-	2.95	
7. Optional Feature Packages			
• Two Feature Pack, each	[3,6]	9.25	(C)
• Multi Feature Pack, each	[3,6]	13.25	
• Value Pack, each	[1,6]	11.25	
• Premium Pack, each	[1,6]	15.25	(C)
8. Features			
a. Custom Calling			
• Call Forwarding	[5,6]	3.00	(C)
• Custom Code Restriction	[5,6]	3.00	
• Speed Dial 8	[5,6]	2.00	
• Speed Dial 30	[5,6]	3.00	(C)

[1] Grandfathered to existing customers on May 17, 2007.

[2] Grandfathered to existing customers on June 1, 2006.

[3] Grandfathered to existing customers on May 15, 2003.

[4] Usage rate applies as set forth in 4.2.2, following.

[5] Grandfathered to existing customers on July 16, 2001.

[6] Service is discontinued effective January 10, 2008. See 2.2.D preceding for additional schedule information.

(N)
(N)

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3.3.3 GRANDFATHERED RESIDENCE BASIC EXCHANGE SERVICE

- L. Rates and Charges
- 8. Features (Cont'd)

	NONRECURRING CHARGE	MONTHLY RATE	
- Anonymous Call Rejection	[1,5]	\$4.00	(C)
- Call Forwarding - Busy Line	[1,5]	.25	
- Call Forwarding – Don't Answer	[1,5]	.75	
- Call Forwarding Remote Access	[1,5]	4.50	
- Call Forwarding Selective	[1,5]	3.00	
- Call Forwarding Variable	[1,5]	2.75	
- Call Return	[1,5]	3.50	
- Call Return Blocking	[1,5]	1.00	
- Call Screening	[1,5]	4.00	
- Call Waiting [2]	[1,5]	5.00	
- Caller ID [2]	[1,5]	6.25	
- Caller ID Blocking Per Call or Line	[3,5]	0.00	
- Custom Ring	[1,5]	5.00	
- Distinctive Ring	[1,5]	3.00	
- LD Alert [4]	[1,5]	2.50	
- Speed Dial 8	[1,5]	1.75	
- Speed Dial 30	[1,5]	2.75	
- Three-Way Calling	[1,5]	3.00	(C)
		USAGE RATE	
- Call Trace, per use	[1,5]	\$0.90	(C)
- Call Return, per use	[1,5]	0.75	
- Call Return Cap	[1,5]	3.75	
- Repeat Dialing, per use	[1,5]	0.75	
- Repeat Dialing Cap	[1,5]	3.75	(C)
9. Telephone Assistance Credits [1,5]			(C)
		MONTHLY RATE	
• Federal Lifeline			
– Federal Credit		\$9.13	
– State TAP Increment		1.75	

[1] Grandfathered to existing customers on May 17, 2007.

[2] No additional monthly charge if Call Waiting and Caller ID are both ordered.

[3] Grandfathered to existing customers on August 7, 2007.

[4] Monthly rate does not apply if Call Waiting is provisioned on the same line.

[5] Service is discontinued effective January 10, 2008. See 2.2.D preceding for additional schedule information. (N)

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3.3 BASIC EXCHANGE SERVICE

3.3.3 GRANDFATHERED RESIDENCE BASIC EXCHANGE SERVICE (Cont'd)

M. Custom Calling Features

(M,T)

Optional Custom Calling Features are available with Residence Basic Exchange Service. Customers may order features individually or as part of a feature package, as shown below. Monthly recurring charges associated with features are applied in addition to any other applicable charges.

(M)

Anonymous Call Rejection

Allows customer to reject any call that has blocked the customer's Caller ID information by dialing a code and the telephone number(s) of calls to be rejected. Any call attempts to the customer from these numbers will be prevented from terminating to the customer.

Call Forwarding – Busy Line

Allows a customer to have incoming calls forwarded to a predetermined number if the called number is busy. The customer assumes responsibility for all calling charges generated by the use of this feature.

Call Forwarding – Don't Answer

Allows a customer to have incoming calls forwarded to a predetermined number if the customer does not answer after a preset number of ringing cycles. The customer assumes responsibility for all calling charges generated by the use of this feature.

Call Forwarding Remote Access

Allows a customer to activate or deactivate Call Forwarding Variable from a line other than their base station line. The customer uses a Personal Identification Number (PIN) to access Call Forwarding with Remote Access.

Call Forwarding Selective

Allows a customer to forward only select calls to another telephone number. The customer assumes responsibility for all calling charges generated by the use of this feature.

Call Forwarding Variable

Enables the customer to forward all incoming calls to another number by dialing a code plus the number to receive the call. The customer assumes responsibility for all calling charges generated by the use of this feature.

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3.3.3 GRANDFATHERED RESIDENCE BASIC EXCHANGE SERVICE

M. Custom Calling Features (Cont'd)

(M,T)

Call Forwarding

(M1,T)

Enables the customer to forward incoming calls to another number by dialing a code, plus the number to receive the call.

(M1)

(M1)

Call Return

(M)

Allows a customer to dial a code that will cause the feature to automatically redial the number of the last incoming call to that line, whether the call was answered or not. The customer does not have to know the number of the calling party. If the calling party's number is blocked by the calling party, the service will not return the call. If the called number is busy, the feature will redial the called number for a limited period of time. A tone alerts the customer when the called line is available.

Call Return Blocking

This feature blocks the customer's capability to use the Call Return pay-per-use feature.

Call Screening

Allows a customer to dial a code enabling the customer to not receive calls from a preassigned list of telephone numbers.

Call Trace

Allows the customer to dial a code to automatically request that the Company record a caller's originating telephone number and the date and time of the call as well as the date and time of the customer initiated trace. The Company will hold the traced telephone number for release to the appropriate law enforcement personnel.

Call Waiting

When a customer is talking on the telephone, a short spurt of tone signals the customer that an incoming call is waiting. The tone is heard only by the Call Waiting customer, while the incoming caller hears a regular ringing signal. Flashing the switchhook holds the first call while the second is answered.

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3.3.3 GRANDFATHERED RESIDENCE BASIC EXCHANGE SERVICE

M. Custom Calling Features (Cont'd)

(M,T)

Caller ID

(M)

Allows a Caller ID display unit to display the name and telephone number of incoming calls.

Caller ID Blocking Per Call

Enables a customer to control the disclosure of the customer's name and/or telephone number to a subscriber of Caller ID by temporarily changing the public/private status indicator of the telephone number. A customer must dial a code before each call to change the indicator from public to private. "Public Status" allows delivery of the name and/or telephone number. "Private Status" prevents delivery of the name and/or telephone number.

Caller ID Blocking Per Line

Enables a customer to control the disclosure of the customer's name and/or telephone number to a subscriber of Caller ID on all calls made from the customer's line. This feature may be de-activated at any time by the customer.

Caller ID with Call Waiting

Enables a customer to control the disposition of incoming calls while in an off-hook condition, via a visual display unit. A customer provided visual display unit is required to interact with this feature. The customer must subscribe to Caller Identification-Name and Number.

(M)

Custom Code Restriction

(T)(M1)

Allows a customer to block any of the following types of calls:

- Operator assisted calls,
- International and direct-dialed long distance calls,
- N11 calls (e.g. 411 and 511), and
- 900/976 calls.

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3.3 BASIC EXCHANGE SERVICE

3.3.3 GRANDFATHERED RESIDENCE BASIC EXCHANGE SERVICE

M. Custom Calling Features (Cont'd)

(M,T)

Custom Ring

(M1)

If an additional telephone number is assigned to the customer's telephone line, all calls made to the additional number will ring differently from the other number.

Distinctive Ring

Differentiates incoming calls from up to ten customers preselected telephone numbers by signaling the customer with a distinctive ringing pattern.

(M1)

LD Alert

(M)

This feature allows call waiting and ringing operations to provide a distinctive ring or call waiting tone to announce incoming Long Distance calls. LD Alert is available at no additional charge to customers who also subscribe to Call Waiting.

Repeat Dialing

Allows a customer to dial a code that will cause the feature to automatically redial the last number the customer dialed. If the called number is busy, the feature will redial the called number for a limited period of time. A tone alerts the customer when the called number becomes available.

Repeat Dialing Restriction

This feature blocks the customer's capability to use the Repeat Dialing pay-per-use feature.

Speed Dial 8

Permits a station line user to dial selected numbers by using fewer digits than normally required. This is accomplished by dialing one digit instead of seven to ten digits. Up to eight numbers may be stored in memory.

Speed Dial 30

Permits a station line user to dial selected numbers by using fewer digits than normally required. This is accomplished by dialing two digits instead of seven to ten digits. Up to 30 numbers may be stored in memory.

Three-Way Calling

Enables a customer to add a third party on an established local or long distance connection without operator assistance.

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3. EXCHANGE SERVICES

3.3 BASIC EXCHANGE SERVICE

3.3.3 GRANDFATHERED RESIDENCE BASIC EXCHANGE SERVICE (Cont'd)

M. Residential Telephone Assistance Plans

1. Description

TAP is a state sponsored assistance program under Minnesota Statutes Chapter 237 and is designed to make telephone service accessible to qualifying low-income residential households. Through this program, eligible households will receive a monthly discount on their telephone service.

2. Eligibility

a. The TAP credit is available to residential customers who meet the following eligibility requirements.

(1) This discount applies on a single line at the principal place of residence for the applicant.

(2) Applicant signs document certifying under penalty of perjury that the consumer has income at or below 135 percent of the Federal Poverty Guidelines or receives benefits from at least one of the following programs:

- Medicaid/Medical Assistance
- Food Support/Food Stamps
- Supplemental Security Income
- Federal Public Housing Assistance or Section 8
- Low Income Home Energy Assistance Program (LIHEAP)
- National School Lunch Program's Free Lunch Program
- Temporary Assistance for Needy Families (Minnesota Family Investment Program, or MFIP)

(3) Individuals who do not qualify under any of the above but live on a federally recognized reservation may qualify if the applicant signs a document certifying under penalty of perjury that the applicant receives benefits from at least one of the following programs:

- Bureau of Indian Affairs General Assistance;
- Tribally administered Temporary Assistance for Needy Families;
- Head Start (only for those meeting its income qualifying standard);
- National School Lunch Program's Free Lunch Program

(4) Applicant agrees to notify the carrier if that consumer ceases to participate in any of the above listed federal assistance programs.

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3.3 BASIC EXCHANGE SERVICE

3.3.3 GRANDFATHERED RESIDENCE BASIC EXCHANGE SERVICE

M. Residential Telephone Assistance Plan (Cont'd)

(M,T)

3. Eligibility Revocation

(M)

If the Company discovers that conditions exist that disqualify the recipient of TAP, the support will be discontinued. The customer will be billed retroactively to whichever is the most recent of the dates TAP assistance commenced or the recipient no longer qualified for the service (not to exceed 12 months).

4. Terms and Conditions

- a. The TAP credit will begin at the earliest possible billing cycle but not later than the second billing cycle after the date the TAP application is received by the Company.
- b. Nonrecurring charges shall not apply to establish TAP credit on existing service.
- c. When the Company is notified by the Minnesota Department of Human Services that a customer enrolled in the Telephone Assistance Plan no longer meets the eligibility requirements, credits to that customer's monthly charges shall cease.
- d. When a customer enrolls in TAP, the Company is reimbursed for the cost of the service order activity through the Telephone Assistance Plan Surcharge Fund.

5. Funding

The Telephone Assistance Plan is funded through a monthly surcharge on residence and business access lines subject to the 911 surcharge pursuant to Minnesota Rules, part 7817.0300. The Federal Lifeline program is funded through the FCC's universal service program.

(M)

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3.3.3 [RESERVED FOR FUTURE USE]

N. [Reserved for Future Use]

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3.3.3 GRANDFATHERED RESIDENCE BASIC EXCHANGE SERVICE

N. [Reserved for Future Use]

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3.3 BASIC EXCHANGE SERVICE

3.3.3 GRANDFATHERED RESIDENCE BASIC EXCHANGE SERVICE

N. [Reserved for Future Use]

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3. EXCHANGE SERVICES

3.3. BASIC EXCHANGE SERVICE (Cont'd)

3.3.4. BUSINESS BASIC EXCHANGE SERVICE

(M)

A. Description of Service

Business Local Service provides the customer with one access line and usage within a Local Calling Area for the transmission of two-way interactive switched voice or data communications. Local Calling Areas are described in Section 2.2, preceding.

The Company's services are furnished subject to the availability of facilities within the Local Serving Area and are subject to the terms and conditions of this Tariff.

Business Local Service provides the customer with one access line, touch-tone service, one commercial white page listing, one simple yellow page listing, 900/976 call blocking, and unlimited calling within the customer's Local Calling Area. Business Local Service is offered in conjunction with an associated long distance service provided by the Company as set forth in 4.2.1.C, following.

Business Local Service is subject to monthly recurring charges, usage rates, and, for certain call types, service charges on a per call basis.

B. Rates and Charges

	NONRECURRING CHARGE	MONTHLY RATE
1. Business Line		
- Business Access Line, each	[1]	\$70.00
2. Optional Features		
- Caller ID Blocking Per Call or Line	[2]	0.00

(M)

[1] Nonrecurring charges apply as set forth in 3.1.1, preceding.

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[2] Nonrecurring charge does not apply if installed on the same order, at the same time as the associated access line. See 3.2.1, preceding for applicable nonrecurring charges.

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3. EXCHANGE SERVICES

3.4 MISCELLANEOUS EXCHANGE SERVICES

3.4.1 GENERAL

A. Terms and Conditions

1. The features in this section are made available on an individual basis or as part of multiple feature packages.
2. All features are provided subject to availability; features may not be available with all classes of service. Transmission levels may not be sufficient in all cases.

3.4.2 VOICE MAIL SERVICE

Voice Mail Service is offered on a non-regulated basis.

3.4.3 BLOCKING SERVICE

A. Description

Blocking Service is a feature that permits customers to restrict access from their telephone line to various discretionary services. Blocking Service for the following services is provided to requesting customers at no charge:

- 900 prefix service blocking
- Toll blocking (for TAP customers)
- Caller ID blocking

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3.4 MISCELLANEOUS EXCHANGE SERVICES

3.4.3 BLOCKING SERVICE (Cont'd)

B. Toll Restriction

1. This service provides customers with the ability to block outbound long distance calling from their access line.
2. Regulations
 - a. A monthly recurring charge will apply for each line restricted, except that Toll Restriction will be provided at no charge to subscribers of Minnesota Telephone Assistance Program.
 - b. When the Toll Restriction option is activated, direct dialed long distance calls from the customer's access line will be blocked. These blocked calls will be directed to a network message.
 - d. The activation of the Toll Restriction option does not prevent customers from placing long distance calls from the access line utilizing an Operator Service Provider that can be reached through the use of a local call. In addition, this option does not prevent customers from placing operator-assisted or calling card calls to a long distance number from a line that is not blocked.
 - e. The following types of calls will be blocked:
 - 1+ 7 digit long distance
 - 1+ 10 digit long distance.
 - 00+
 - 00-
 - 01+
 - 011+
 - 1010XXX
 - 0+ 7 digit long distance
 - 0+ 10 digit long distance

3. Rates and Charges

- Per Line Restricted

**MONTHLY
RATE**

\$3.00

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3. EXCHANGE SERVICES

3.4 MISCELLANEOUS EXCHANGE SERVICES

3.4.3 BLOCKING SERVICE (Cont'd)

C. Information Service Blocking

1. Information Service Blocking is provided by the Company as the default service option to restrict calls from the customer's exchange access line to all 900 and/or 976 Service access codes.
2. Regulations
 - a. When the blocking is activated, direct dialed calls to all 900 and/or 976 Service numbers from the customer's exchange access line will be blocked. These blocked calls will be directed to an announcement.
 - b. This option does not prevent customers from placing 900 and/or 976 calls from their exchange access line using other Operator Service Providers. In addition, this option does not prevent customers from placing operator-assisted or credit card calls to 900 and/or 976 Services from a line which is not blocked.

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3. EXCHANGE SERVICES

3.4 MISCELLANEOUS EXCHANGE SERVICES (Cont'd)

3.4.4 OPERATOR SERVICES

A. Directory Assistance Service

1. Description

- a. Directory Assistance Service provides the calling party with telephone numbers available from the Company's contractor's Directory Assistance records and with notification that a customer has requested that the customer's number not be provided, or that the requested party has no telephone listing. Directory Assistance Service will be provided by a third party under contract with the Company and the rates and regulations governing the service are subject to changes instituted by the service provider. This service will be provided by either an operator or a mechanized response system. (C)
(C)
- b. Directory Assistance Service will provide telephone numbers or other information as described in a., preceding, for a maximum of three number requests per call. (C)
- c. The charge specified in 3, following, applies to intrastate Directory Assistance Service furnished by the Company. It does not apply to interstate directory assistance calls.
- d. A customer who cannot use telephone directories because of physical or mental limitations may obtain an exemption from Directory Assistance Service charges. The exemption procedure is specified in 3.b, following.

2. Call Allowance

Except as set forth in 3.b following, all calls to Directory Assistance are considered billable calls.

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3. EXCHANGE SERVICES

3.4 MISCELLANEOUS EXCHANGE SERVICES

3.4.4 OPERATOR SERVICES

A. Directory Assistance Service (Cont'd)

3. Charges

- a. Directory Assistance charges apply for all requests for which the Company's facilities are used. Each number requested is charged for as shown below. Requests for directory assistance information other than telephone numbers will be charged the same rate as shown for the applicable request for telephone numbers.

CHARGE

- Each call dialed directly by the Customer

\$0.55

(D)
(D)

- b. Charges do not apply for calls for Directory Assistance from users who have requested exemption for the Directory Assistance Charge because they are unable to use telephone directories due to physical or mental limitations. To obtain such exemption, the customer shall provide the name, address, telephone number and nature of the limitation for each individual requiring the exemption. Information contained on the exemption records shall be treated as confidential by the Company. The customer shall notify the Company when the need for an exemption no longer exists.

4. Directory Assistance Credit

- a. A credit applies when the customer experiences poor transmission, is cut-off during the call, given an incorrect telephone number, or inadvertently dials an incorrect telephone number.
- b. To receive a credit, the customer must notify the Company Customer Care Center of the problem.

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3. EXCHANGE SERVICES

3.4 MISCELLANEOUS EXCHANGE SERVICES
3.4.4 OPERATOR SERVICES (Cont'd)

B. Directory Assistance Call Completion Service

Directory Assistance Call Completion Service provides a customer calling Directory Assistance with the option of having the call to the last requested intrastate number completed. A service message will inform the customer that he may be connected to the requested number automatically for a specified additional charge.

1. Regulations

a. Directory Assistance Call Completion Service is furnished only where facilities are available. Directory Assistance charges and normal usage charges apply in addition to a Directory Assistance Call Completion Service charge.

(D)
|
(D)

b. When a caller requests more than one number from Directory Assistance, Directory Assistance Call Completion Service is offered only for the last number requested.

(T)

c. The Directory Assistance Call Completion Service charge applies only to calls actually completed.

d. The Directory Assistance Call Completion Service charge will be credited for completion of calls to the wrong number, incomplete connections or calls with unsatisfactory transmission.

(T)

e. The Directory Assistance Call Completion Service charge does not apply to disabled persons who are exempt from the Directory Assistance charge pursuant to this price list.

(T)

2. Charges

USAGE
CHARGE

- Directory Assistance Call Completion Service
 - Each call completed.[1] \$0.50

[1] Usage charges do not apply for the completion of a local call. For non-local calls, the usage rate set forth in Section 4.2.1.B.1 applies.

(C)
(C)

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3.4 MISCELLANEOUS EXCHANGE SERVICES 3.4.4 OPERATOR SERVICES (Cont'd)

C. Local Operator Service

1. Local calls may be completed or billed with live or mechanical assistance by the Company's operator center. Operator services are provided by a third party under contract with the Company. Rates and regulations governing operator services are subject to change if changes are instituted by the service provider and accepted by the Commission.
2. Calls may be billed collect to the called party, to an authorized third party number, or to the originating line. Local calls may be placed on a station to station basis or to a specified party (Person-to-Person), or designated alternate.
3. The following operator assisted calls are exempt from operator surcharges:
 - Calls to designated Company numbers for official Company business.
 - Emergency calls to authorized civil agencies.
 - Operator dialed calls to:
 - re-establish a call which has been interrupted due to a service failure;
 - establish a call where Company service problems prevent completion;
 - complete a call for a calling party who identifies that they are unable to call due to a handicap.
4. Charges

CHARGE

- | | |
|--|----------|
| • Person-to-Person, partially assisted | \$4.50 |
| • Person-to-Person, fully assisted | 6.25 (I) |
| • Operator Station, partially assisted | 2.50 (I) |
| • Operator Station, fully assisted | 3.50 (I) |

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3. EXCHANGE SERVICES

3.4 MISCELLANEOUS EXCHANGE SERVICES

3.4.4 OPERATOR SERVICES (Cont'd)

D. Busy Line Verification and Interrupt Service (T)

1. Description

Busy Line Verification and Interrupt Service is offered subject to facility and system availability. (N)
(N)

- Busy Line Verification

Upon request of a calling party, the operator will verify a busy condition on a called line. An operator will determine if the line is clear or in use and report to the calling party.

- Busy Line Interrupt

In addition to the Busy Line Verification, the operator will, for an additional charge, interrupt an existing call on the called line if the calling party indicates an emergency and requests interruption.

2. Charge

CHARGE

- Busy Line Verify, each request \$3.00
- Busy Line Interrupt, each request 3.00

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3. EXCHANGE SERVICES

3.4 MISCELLANEOUS EXCHANGE SERVICES (Cont'd)

3.4.5 LISTING SERVICES

A. Additional Listings

1. Description

A listing provided in addition to the main listing on a telephone service. Additional Listings may be used to help locate another individual in addition to the main listed person in a dual name listing.

2. Rates and Charges

	NONRECURRING CHARGE	MONTHLY RATE
• Each additional listing	[1]	\$1.25

B. Nonlisted Service

1. Description

At the request of the customer, any one or all of the customer's listings normally published in the alphabetical directory will be omitted from the directory but listed in the information records available to the general public.

2. Terms and Conditions

The customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused directly or indirectly by the publication of a listing which the customer has requested be omitted from the telephone directory or the disclosing of such a listing to any person. Where such a listing is published in the telephone directory, the Company's liability shall be limited to a refund of any monthly charges assessed by the Company for the particular Nonlisted Service.

3. Rates and Charges

	NONRECURRING CHARGE	MONTHLY RATE
• Each	[1]	\$1.00

[1] Nonrecurring Charge does not apply if ordered at the same time as the associated exchange access line. See Service Change Charges, 3.2.1, for charges to add or change Directory Listings on an existing line.

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3. EXCHANGE SERVICES

3.4 MISCELLANEOUS EXCHANGE SERVICES

3.4.5 LISTING SERVICES (Cont'd)

C. Nonpublished Service

1. Description

- a. The telephone numbers of Nonpublished Service are not listed in the telephone directory or in the information records available to the general public.
- b. Nonpublished information may be released to emergency service providers, to customers who subscribe to Company offerings which require the information to provide service and/or bill their clients, or, to telephone customers who are billed for calls placed to or from nonpublished numbers and to entities which collect for the billed services. Nonpublished names and/or telephone numbers may also be delivered to customers on a call-by-call basis.

2. Terms and Conditions

- a. Incoming calls to Nonpublished Service will be completed only when the calling party places the call by telephone number. The Company will adhere to this condition notwithstanding any claim made by the calling party.
- b. No liability for damages arising from publishing the telephone number of Nonpublished Service in the telephone directory or disclosing the telephone number to any person shall attach to the Company. Where such number is published in the telephone directory, the Company's liability shall be limited to a refund of any monthly charges assessed by the Company for the Nonpublished Service.
- c. The customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by refusing to disclose a nonpublished telephone number upon request or by the publication of the number of a Nonpublished Service in the telephone directory or disclosing of such number to any person.

3. Lines Dedicated to Data Usage

The customer may request that lines ordered solely for data usage (i.e., computers, fax machines, etc.) be non-published without charge where:

- such service is provided for the same customer at the same address as the customer's Company-provided primary service,
- the customer's primary listing is either published or the customer is paying a monthly recurring charge to have the primary listing non-published or non-listed, and
- the non-published directory assistance listing is in the customer's name.

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3.4 MISCELLANEOUS EXCHANGE SERVICES

3.4.5 LISTING SERVICES

C. Nonpublished Service (Cont'd)

4. Rates and Charges

	NONRECURRING CHARGE	MONTHLY RATE
• Each	[1]	\$2.25

3.4.6 CUSTOMER REQUESTED SERVICE SUSPENSIONS [2]

(C)

- A. At the request of the customer the Company will suspend incoming and outgoing service on the Customer's access line for a period of time not to exceed one year. The equipment is left in place and directory listings are continued during the suspension period without change. At the customer's request the Company will provide the customer with an intercept recording referring callers to another number.
- B. The Company will assess a lower monthly rate for Customer Requested Service Suspension as noted below. However, any mileage charges, monthly cable charges or monthly construction charges are still due without reduction during the period of suspension.

PERIOD OF SUSPENSION	CHARGE
1. First month or partial month	Regular Monthly Rate
2. Each additional month (up to one year)	1/2 of Regular Monthly Rate

3.4.7 EMPLOYEE CONCESSION

A. Description

A concession will be allowed from the standard rates for services furnished to employees of the Company. This concession is established to encourage the accessibility of the employee in order to carry on the work of the Company.

[1] Nonrecurring Charge does not apply if ordered at the same time as the associated exchange access line. See Service Change Charges, 3.2.1, for charges to add or change Directory Listings on an existing line.

[2] Customer Requested Service Suspension is grandfathered to existing service arrangements at existing locations for customers of record as of July 1, 2007.

(N)
(N)

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3.4 MISCELLANEOUS EXCHANGE SERVICES (Cont'd)

3.4.8 NUMBER REFERRAL SERVICE

(T)

A. Description

(N)

Customers who disconnect or change their telephone number may request Referral Service, which will provide a recorded announcement that refers calls to the customer's new number for 30 days from the date of disconnect or change at no charge.

The customer may also request Extended Referral service, which will extend the announcement for an additional 30 days.

B. Rates and Charges

	NONRECURRING CHARGE	MONTHLY RATE
• Initial 30 days	-	-
• Additional 30 days	\$2.00	-

(N)

(M)

(M)

(M) Moved to Section 3, Page 43.

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3.4 MISCELLANEOUS EXCHANGE SERVICES (Cont'd)

3.4.9 MONEY-BACK GUARANTEE

A. General

The Company's Money-Back Guarantee is available to first-time subscribers during the initial 30 days of the customer's subscription period. Qualifying customers are limited to a single credit. This offer is not available in addition to, or in combination with, any other satisfaction-related credit or offer.

B. Qualifications

1. The customer must send written notification to advise the Company of his/her material dissatisfaction. Correspondence must be postmarked within 30 days of the initial installation of service and addressed to:

Comcast Phone Operations
10 River Park Plaza 4th Floor
St. Paul MN 55107-1219

2. The Company, at its sole discretion, will provide qualifying customers with a credit on the customer's bill, a check, coupon, or other consideration of like value.
3. Excess credit remaining after all final bill charges have been satisfied will be refunded to the customer by check within 10 weeks of the date of disconnection of service.
4. Money-Back Guarantee credit is exclusive of usage-sensitive charges and is limited to the following products and services:
 - Basic Exchange Service Packages
 - Additional Lines
 - Custom Calling Features
 - CLASS Features

(M)

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(M) Moved from Section 3, Page 42.